

CARING FOR COMMUNITIES IN NEED



DESCRIPTION:

Hospices can play a significant role in supporting communities in the aftermath of natural disasters and other tragic situations. This program will feature speakers from western North Carolina, who will share lessons learned and response strategies they employed to support families, patients, staff, and first responders while faced with death, flooding, mudslides, property destruction, and communication and power outages caused by Hurricane Helene.

PROGRAM DETAILS:

This presentation features experienced professionals offering their own expertise on the topic. On the screen, you will see the slide presentation and will be able to hear the experts talking and presenting. If you login for the live version of the program, you'll also have the opportunity to email or text the experts' questions that they will discuss and answer during the program's Q & A session.

LIVE DATE:	February 11, 2025
TIME:	Noon to 1:30pm ET
ON DEMAND:	Available for 6 months; until August 11, 2025
LENGTH:	90 minutes
CEs:	1.5 hours
CONTENT LEVEL:	The program is mainly for professionals already working in the field but is practical for all levels of education – entry level, intermediate or advanced.
TARGET AUDIENCE:	Health care clinicians, social service clinicians and others working in the hospice, palliative care, counseling, hospital, nursing home, funeral home, or faith community environments

This program will be live on the air date, recorded and made available for on demand viewing. The recorded program will be available approximately a day after the live event.

TECHNICAL REQUIREMENTS

To view the program, you will need a computer and screen, reliable internet access, and speakers.

TEST LINK for live program Audio and Video: <https://zoom.us/test>

Technical Questions? Please go to <https://zoom.us/> and click “support”

PROGRAM FEES/MATERIALS:

Registration includes continuing education and on-demand viewing for 6 months from live date.

Single Webinar Registration

Individual Viewer: Member: FREE | Non-member: \$35.00
Organizational Viewing: Member: FREE | Non-member: \$135.00

HOW TO REGISTER:

Register directly online, on HFA's website: <https://www.hospicefoundation.org>

MATERIALS AREA:

Materials are available on HFA's website at <https://hospicefoundation.org/Shop-HFA/My-Account>. From here, click on "Orders/Courses." *Information will be posted to your account as they become available.*

LEARNING OBJECTIVES:

At the conclusion of this webinar, participants will be able to:

1. Describe the immediate needs of on hospice patients, staff and volunteers after the initial impacts of Hurricane Helene;
 2. Identify the challenges and solutions that hospices may face after a natural disaster, including coping with communication and infrastructure challenges, staffing and supply chain issues in the face of critical patient needs.
 3. Describe the long-term impacts that a community will face after a natural disaster or tragedy, including financial impacts and psychosocial effects
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PROGRAM OUTLINE:

1. Overview of Hurricane Helene's Impact on W. North Carolina (15 minutes)
 - a. Impact on patients and families
 - b. Impact on staff and volunteers
 2. Lessons Learned in the immediate aftermath of a disaster (20 minutes)
 - a. Addressing critical patient and family needs
 - b. Finding solutions to deal with infrastructure and communication issues
 - c. Supporting staff who were impacted personally while continuing to provide care
 3. Ongoing issues facing hospices as community begins to recover (20 minutes)
 - a. Addressing supply shortages
 - b. Addressing staffing challenges
 - c. Providing emotional and psychosocial support for community members
 4. Brief update on current situation (5 minutes)
 5. Question & Answer Session (30 minutes)
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CONTINUING EDUCATION (CE) CREDITS:

This program is valid for 1.5 continuing education contact hours. CE hours are available for 6 months, until August 11, 2025.

A complete list of board approvals for this webinar program is posted to HFA's website at www.hospicefoundation.org on the program's registration page.

COURSE COMPLETION REQUIREMENTS:

Participants must attend the entire 1.5 hour program. Partial credit is not awarded. Participants must also complete the entire CE process online which includes a required evaluation form and exam. The exam must be completed at 80% or above (the exam may be re-taken, if necessary).

EXPERT PANELIST:

Chris Comeaux, CPA, MLAS, is the President/CEO of Teleios Collaborative Network (TCN) and Teleios Consulting Group (TCG) and author of the award-nominated book *The Anatomy of Leadership*. TCN supports 15 non-profit hospices and serious illness organizations nationally; three of those were impacted by Hurricane Helene, one very significantly. He spent a substantial portion of his career as President/CEO of Four Seasons in western North Carolina. In 2020, Comeaux helped co-found Teleios Consulting Group (TCG). His experience includes working for the Studer Group, CFO of Covenant Hospice, KPMG, and Cooper Industries.

with GUEST SPEAKERS from Compassionate Care WNCC:

Vern Grindstaff, CEO

An avid community philanthropist, Matthew Vern Grindstaff came to work in the Hospice arena at Compassionate Care WNC around ten years ago. After serving in several capacities at CCWNC, he proudly accepted the invitation to lead the reins as CEO in 2022.

Sheila Crane

Lifelong fitness and yoga instructor Sheila Crane has recently joined the Compassionate Care WNC team as the new office manager. She looks forward to sharing her organizational skills and passion for helping others with their many patients and families.

REVIEWER:

Angela Novas, MSN, RN, CRNP, ACHPN, Senior Medical Officer, Hospice Foundation of America

BIBLIOGRAPHY/REFERENCES:

Plagg B, Ballmann J, Ewers M. Hospice and Palliative Care during Disasters: A Systematic Review. *Healthcare (Basel)*. 2023 Aug 24;11(17):2382. doi: 10.3390/healthcare11172382. PMID: 37685416; PMCID: PMC10486474.

David Harris, Bhargavi Chekuri, Aldebra Schroll, Nisha Shah, Laadi Swende, Collins Uzuegbu, Pamela Young, The impact of climate change on hospice and palliative medicine: A scoping and narrative review, *The Journal of Climate Change and Health*, Volume 18, 2024, 100323.

Baker Rogers JE. Hospices and Emergency Preparedness Planning: A Scoping Review of the Literature. *Journal of Palliative Care*. 2024;39(2):161-172. doi:[10.1177/08258597231176410](https://doi.org/10.1177/08258597231176410)

Hospice Requirements, CMS Emergency Preparedness Final Rule (2021).

<https://files.asprtracie.hhs.gov/documents/aspr-tracie-cms-ep-rule-hospice-requirements.pdf>

Teleios Collaborative Network, <https://www.teleioscn.org/>

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SPECIAL ACCOMMODATIONS FOR DISABILITY (ADA):

Reasonable accommodation may be made available, on an individual basis. To request accommodation, please contact HFA via email at educate@hospicefoundation.org or call 800-854-3402, or write to HFA, 1707 L Street NW, Suite 220, Washington, DC 20036.

CONFLICT OF INTEREST:

Planners (Panelists and Review Committee Members) disclose no conflict of interest relative to this educational activity. None of the planners or presenters for this educational activity have relevant financial relationships to disclose with ineligible companies.

FOR QUESTIONS, COMMENTS, OR ADDRESSING GRIEVANCES

Please contact Hospice Foundation of America (HFA)

1707 L Street NW, Suite 220, Washington, DC 20036

educate@hospicefoundation.org

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