

PROVIDING SPIRITUAL AND PASTORAL CARE DURING COVID-19



DESCRIPTION:

Spiritual care is a significant aspect of the clergy's role. The realities of the COVID-19 pandemic mean that traditional pastoral care to the dying and the bereaved is limited, and faith gathering and rituals, including worship and funerals, are constrained. In addition, healthcare professionals who are providing direct care for patients and families are struggling with their own spiritual questions and concerns in the face of this pandemic. Spiritual care has become more challenging to offer just when it is most needed. Rabbi Gary Fink, Reverend Wanda Henry-Jenkins, and Dr. Kenneth Doka will offer approaches to assist clergy in exercising spiritual care under the adverse conditions of the COVID-19 pandemic, as well as address how organizations can better support all team members.

PROGRAM DETAILS:

This presentation features experienced professionals offering their own expertise on the topic. On the screen, you will see the slide presentation and will be able to hear the experts talking and presenting. If you login for the live version of the program, you'll also have the opportunity to email or text the experts questions that they will discuss and answer during the program's Q & A session.

LIVE DATE:	April 22, 2020
TIME:	Noon to 1:30pm ET
ON DEMAND:	Available for 1 year; until April 21, 2021
LENGTH:	90 minutes
CEs:	1.5 hours for a wide variety of professional boards
CONTENT LEVEL:	The program is mainly for professionals already working in the field, but is practical for all levels of education – entry level, intermediate or advanced.
TARGET AUDIENCE:	Health care clinicians, social service clinicians and others working in the hospice, palliative care, counseling, hospital, nursing home, funeral home or faith community environments

This program will be live on the air date, recorded and made available for on demand viewing. The recorded program will be available approximately a day after the live event.

TECHNICAL REQUIREMENTS

To view this online program, you will need a computer and screen, reliable internet access, and speakers. If you are showing to a large group, you will need a way to project on a large screen and a sound amplification system. Please test your system ahead of time to ensure you have the capabilities to view and hear the program, as HFA does not provide refunds on registration. Please be sure to test on the SAME equipment you will use on the day of the program viewing.

TEST LINK for Audio and Video: <https://zoom.us/test>

Technical Questions? Please go to <https://zoom.us/> and click "support"

REGISTRATION / VIEWING INSTRUCTIONS:

Eventbrite registration is required to receive viewing instructions. Please register at <https://covidspirituality.eventbrite.com>. An auto-generated email containing the viewing link will be sent after you register, which may end up in your junk folder.

The program will be recorded and available for on demand viewing at: <https://hospicefoundation.org/Education/Spiritual-Care-and-COVID-19>

Please email educate@hospicefoundation.org if you have any questions.

LEARNING OBJECTIVES:

At the conclusion of this webinar, participants will be able to:

1. Discuss special issues that might arise regarding providing spiritual care to the ill, shut-ins, and the bereaved during the COVID-19 pandemic, including spiritual care to persons infected with COVID-19 as well as those dealing with other illnesses or deaths;
 2. Indicate ways that current restrictions on gatherings and travel may present challenges to spiritual care, as families may not be able to be together at the end of life;
 3. Discuss alternative ways to offer spiritual care in view of the constraints posed by the COVID-19 pandemic;
 4. Discuss the needs and strategies to provide care to professionals within organizations such as hospitals, hospices, and palliative care unite who are caring for the ill and bereaved;
 5. Describe particular issues that might arise in offering culturally sensitive care to underserved populations;
 6. Discuss the strategies and challenges for spiritual care once the pandemic ends.
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PROGRAM OUTLINE:

- I. The Effect of the COVID-19 Pandemic on Spiritual Care (20 minutes)
 - A. Social Distancing and Social Support
 - B. Special Issues in COVID-19 Deaths
 - C. Providing Support for non-COVID 19 deaths
 - D. Culturally Sensitive Care to Underserved Populations
 - E. Effects on Grief
 - II. The Nature of Spiritual Care (20 minutes)
 - A. To those ill or shut-in
 - B. To the bereaved
 - C. To the Faith Community
 - D. Within Caring Organizations
 - III. Evaluating Alternative Options (30 minutes)
 - A. Using Social Media: Creating a “Ministry of Virtual Presence”
 - B. Interventions that Lend Themselves to a Virtual Setting
 - a. Dignity Therapy
 - b. Narrative Work
 - C. Creating New Rituals
 1. For the sick
 2. Funeral Rituals
 3. Therapeutic Rituals
 4. Organizational support for spiritual concerns of professionals
 - IV. Conclusion: Implications for Spiritual Care – Post-Pandemic (10 minutes)
 - V. Question and Answer Session (10 minutes)
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CONTINUING EDUCATION (CE) CREDITS:

This program is valid for 1.5 hours of CE credit. CE credits are free and are available for 1 year, until April 21, 2021.

A complete list of board approvals for this webinar program is posted to HFA's website at www.hospicefoundation.org.

COURSE COMPLETION REQUIREMENTS:

Participants must attend the entire 1.5 hour program. Partial credit is not awarded. Participants must also complete the entire CE process online, before the CE deadline (see above for specific CE deadlines). In order to go online, attendees will need to enter in a Course Code, which is only provided at the end of the program. Attendees will also need to enter in their Site ID# (same as their Invoice # when they purchased the program). The online CE process includes a required evaluation form and exam. The exam must be completed at 80% or above (the exam may be re-taken, if necessary). Attendees will be able to choose the board they wish to receive credit from (from Hospice Foundation of America's list of board approvals*) and will then be able to print their CE certificate immediately after completing all CE requirements online (on HFA's CE site at educate.hospicefoundation.org).

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EXPERT PANELISTS:

Kenneth J. Doka, PhD, MDiv, is Senior Bereavement Consultant to HFA and recipient of the 2019 Lifetime Achievement Award from the Association for Death Education and Counseling. He serves as editor of HFA's *Living with Grief*[®] book series and its *Journeys* bereavement newsletter. He is a prolific author, editor, and lecturer; past president of the Association for Death Education and Counseling (ADEC); and a member and past chair of the International Work Group on Death, Dying, and Bereavement (IWG). In 2018, the IWG presented Doka with the Herman Feifel Award for outstanding achievement in thanatology. He received an award for Outstanding Contributions in the Field of Death Education from ADEC in 1998. Doka is an ordained Lutheran minister and a licensed mental health counselor in the state of New York.

Rabbi Gary S. Fink, DMin, is proud to serve as Senior Vice-President of Counseling and Family Support at Montgomery and Prince George's Hospices in Maryland, leading the Chaplaincy staff and supporting the Bereavement and Volunteer Departments. He has participated as a presenter for HFA programs on *Spirituality and End-of-Life Care*, *Artificial Nutrition and Hydration at the End-of-Life*, and *Legacy and Spirituality*. Rabbi Fink earned a Doctor of Ministry degree at Howard University School of Divinity concentrating in end-of-life care and counseling, and taught for ten years in the Thanatology Graduate Program at Hood College in Frederick, MD. He served 26 years in congregational ministry, and was named Rabbi Emeritus of Oseh Shalom Congregation in Laurel, MD. Current community activities include partnering with the American Muslim Senior Society to create programs providing advanced care for life-limiting illness.

Reverend Wanda Henry-Jenkins, Bereavement Services Manager, Vitas Healthcare, has worked in healthcare for more than forty-five years as a nurse, chaplain, and bereavement/volunteer manager. For her groundbreaking work with families of sudden death and homicide, she was awarded the Miss Clairol Take Charge Award, the National Association of Social Worker's Public Citizen Award, the National Council of Negro Women's Tribute to Black Women

Community Leaders, and the University of Pennsylvania's Black Health Conference Nursing Award. Reverend Wanda is the author of *Just Us: Overcoming and Understanding Homicidal Loss and Grief*, and *Hard Work: A Guided Journal for Survivors of Murder Victims*. She writes workbooks for individuals coping with death and loss. Wanda is featured in several videos: *At Death's Door*, *Beyond Death's Door*, and *Children Grieve Too*. She was a panelist on the Hospice Foundation of America Teleconference on *Diversity and End of Life*. Reverend Wanda has two adult children and four grandchildren.

BIBLIOGRAPHY/REFERENCES:

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Gyapay, J., Freeman, S., & Flood, D. (2019). An Environmental Scan of Caregiver Support Resources Provided by Hospice Organizations. *Journal of Palliative Care*. <https://doi.org/10.1177/0825859719883841>

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SPECIAL ACCOMMODATIONS FOR DISABILITY (ADA):

Reasonable accommodation may be made available, on an individual basis. To request accommodation, please contact HFA via email at educate@hospicefoundation.org or call 800-854-3402, or write to HFA, 1707 L Street NW, Suite 220, Washington, DC 20036.

CONFLICT OF INTEREST:

Planners (Panelists and Review Committee Members) disclose no conflict of interest relative to this educational activity.

FOR QUESTIONS, COMMENTS, OR ADDRESSING GRIEVANCES

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