Hospice Foundation of America’s 16th Annual National Living With Grief® Program

DIVERSITY AND END-OF-LIFE CARE

Self-Study Course

ABOUT THE PROGRAM

Diversity and End-of-Life Care will examine how diversity influences end-of-life decision making and the impact that culture has at the time of death and during bereavement. One of the goals of the teleconference is to increase sensitivity by helping professionals acknowledge how their own cultural values and assumptions influence the delivery of care. The program will include a special examination of hospice care and diversity, including how hospices are reaching out to diverse groups and incorporating traditional practices and alternative therapies. The program will also discuss the challenges that may occur when culture considerations may cause ethical concerns or moral distress.

METHOD OF PRESENTATION / PROGRAM MATERIALS / FEES

Hospice Foundation of America has taken the award-winning HFA Living With Grief® program and created a self- study course for professionals. The self-study course is available ONLINE and via DVD. There are no refunds on registration (all materials are available to you immediately after your registration is complete). All self-study courses are for one individual only.

DVD COURSE. The DVD course may be completed at your convenience, at home. All materials are sent to you via mail. Materials contain a full-length DVD of HFA's program, a copy of HFA's Living With Grief companion textbook, learning objectives, panel information and a participant evaluation and exam.

HOW THE SELF-STUDY DVD PROGRAM WORKS:

Step 1 - Register for the course.
Step 2 - View the DVD in its entirety.
Step 3 - Read the 3 selected chapters of HFA's companion book.
Step 4 - Follow the instructions provided to receive your CE certificate online. An evaluation form and a short exam are a part of this online process.

ONLINE COURSE. The ONLINE course may be completed at your convenience, directly online. All materials are available to you immediately after registering for the course (at www.hospicefoundation.org). Materials contain the full-length Online Video, three selected chapters of HFA’s companion book (posted online only), learning objectives, panel information and a participant evaluation and exam. A link to the materials is also available in your receipt for the program.

Please note: Use this test page (http://hospicefoundation.org/Professionals/All-Programs/All-Self-Studies/Video-Test-Page) to see if you support our video player. Please ensure you have the capabilities to view and hear the program, as HFA does not provide refunds on registration. HFA is not responsible for any charges you may incur from your mobile service provider.

HOW THE ONLINE SELF-STUDY PROGRAM WORKS:

Step 1 - Register for the course.
Step 2 - View the Online Video in its entirety.
Step 3 - Read the 3 selected chapters of HFA's companion book (online only).
Step 4 - Follow the instructions provided to receive your CE certificate online. An evaluation form and a short exam are a part of this online process.
REGISTRATION INFORMATION
Register directly online, on HFA’s website: www.hospicefoundation.org. To have a registration form mailed to you, contact HFA at 800-854-3402 or by email at educate@hospicefoundation.org.

REGISTRATION FEES
For current prices, please see HFA’s website at www.hospicefoundation.org.

There are no refunds for registration after 30 days after registration is complete (or after materials are shipped). *Few exceptions may occur depending on the circumstance. To request a refund, a written request must be received (and granted) by HFA and all program materials must be shipped back to HFA’s main office, at the cost of the individual sender, before the refund is granted.

EXPERT PANELISTS
- Samira K, Beckwith, LCSW, FACHE, President and CEO of Hope Hospice and Community Services (Fort Myers, FL)
- Sandy Chen Stokes, RN, PHN, MSN, Executive Director, Chinese American Coalition for Compassionate Care (Shingle Springs, CA)
- Kenneth J. Doka, PhD, MDiv, Professor of Gerontology, Graduate School of the College of New Rochelle (NY) Graduate School
- Wanda H. Jenkins, MHS, Bereavement Services Manager, Vitas (Chicago)
- Richard Payne, MD, Director, Institute on Care at the End of Life, Duke University (Durham, NC)
- Paul Rosenblatt, PhD, Professor, College of Education & Human Development, University of Minnesota (St. Paul)
- Carlos Sandoval-Cros, Rev., St. Simon's Episcopal Church; M.D., Psychiatrist, private practice, Miami

*Full panelist bio will be located in your program materials.

TARGET AUDIENCE
Clergy, counselors, nurses, nursing home administrators, social workers, case managers, psychologists, physicians, funeral directors, marriage and family therapists, caregivers, and those working with death, dying, grief or bereavement. Program is useful for all levels of education – entry level, intermediate or advanced.

CONTINUING EDUCATION
Diversity and End-of-Life Care is available for 3 credits of continuing education. CE credits are available to participants online only (after completing the course). CE credits are included in the cost of registration. A complete list of board approvals for this course is posted to HFA’s website (at www.hospicefoundation.org).

COURSE COMPLETION REQUIREMENTS:
Participants must view the entire 2.5-hour program and read the 3 selected book chapters (approximately reading time is 30-minutes). Partial credit is not awarded. Participants must also complete the entire CE process online, before the CE deadline (1 year after purchase of course). In order to go online, two codes will be issued to you and verified online; a Site # (Your Order #) and the Course Code (provided at the end of the program). The online CE process includes a required evaluation form and exam. The exam must be completed at 80% or above (the exam may be re-taken, if necessary). Attendees will be able to choose the board they wish to receive credit from (from Hospice Foundation of America’s list of board approvals*) and will then be able to print their CE certificate immediately after completing all CE requirements online (on HFA’s CE site at https://educate.hospicefoundation.org).

*A complete list of board approvals is posted on HFA’s website at www.hospicefoundation.org.

LEARNING OBJECTIVES
AT THE CONCLUSION OF THIS PROGRAM, PARTICIPANTS WILL BE ABLE TO:

1. Define diversity and discuss sources of diversity such as ethnicity, class, sexual orientation, religion, and disability;
2. Describe the ways that cultural diversity can both complicate and facilitate end-of-life experiences, including grief and adaptation to loss;
3. Discuss the knowledge, sensitivities, and skills necessary to work with culturally-diverse populations in end-of-life care;
4. Assess the challenges hospice and palliative care present for culturally diverse groups including, but not limited to, African-Americans, Latinos/Hispanics, Asians and Islamic-Americans;
5. Describe effective strategies and programs to work with end-of-life issues with culturally diverse populations including, but not limited to, African-Americans, Asians, Latinos/Hispanics, and Islamic-Americans.

AGENDA / SEGMENT HIGHLIGHTS
The full segment highlights are posted in the Program Guide (located in your program materials). Segment summaries will be as outlined below:

SEGMENT 1: DIVERSITY IN END-OF-LIFE CARE

SEGMENT 2: DIVERSITY AT THE TIME OF DEATH

SEGMENT 3: DIVERSITY IN BEREAVEMENT CARE

COPYRIGHT NOTICE:
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SPECIAL ACCOMMODATIONS FOR DISABILITY (ADA)
This is based on individual location(s).

CONFLICT OF INTEREST:
Planners (Panelists and Review Committee Members) disclose no conflict of interest relative to this educational activity.

FOR QUESTIONS, COMMENTS, OR ADDRESSING GRIEVANCES
Please contact Hospice Foundation of America (HFA)

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