Hospice Foundation of America’s 20th Annual National *Living With Grief®* Program

**IMPROVING CARE FOR VETERANS FACING ILLNESS AND DEATH**

Self-Study DVD or ONLINE Course

**ABOUT THE PROGRAM**

*Improving Care for Veterans Facing Illness and Death* is designed to assist end-of-life care provider organizations and health and human service professionals in enhancing their sensitivities and understanding of veterans and to provide professionals with new interventions to better serve dying veterans and their families. Particular attention is placed on veteran generations now aging and most likely to be seen in end-of-life care (WWII, Korean War, Vietnam). In addition to individual interventions, the program also will look organizationally at military benefits and intersections with VA systems. Finally, the program explores the traditions and sensitivities of grieving families and resources that can assist them. The information provided by the expert panel will be useful to clinicians, administrators, and other staff working in hospice and palliative care, hospitals, long-term care and assisted living facilities.

**METHOD OF PRESENTATION / PROGRAM MATERIALS / FEES**

Hospice Foundation of America has taken the award-winning HFA *Living With Grief®* program and created a self-study course for professionals. The self-study course is available in both DVD and ONLINE formats. As there are no refunds on registration (all registrations have immediate access to program video & materials), please be sure to test the system requirements prior to purchase. All self-study courses are for one individual only.

**DVD COURSE.** The DVD course may be completed at your convenience, at home. All materials are sent to you via mail. Materials contain a full-length DVD of HFA's program, a copy of HFA's *Living With Grief* companion textbook, learning objectives, panel information and a participant evaluation and exam.

**ONLINE COURSE.** The ONLINE course may be completed at your convenience, directly online. All materials are available to you immediately after registering for the course (at www.hospicefoundation.org). Materials contain the full-length Online Video, three selected chapters of HFA’s companion book (posted online only), learning objectives, panel information and a participant evaluation and exam. A link to the materials is also available in your receipt for the program.

**Please note:** Use this test page (http://hospicefoundation.org/Professionals/All-Programs/All-Self-Studies/Video-Test-Page) to see if you support our video player. Please ensure you have the capabilities to view and hear the program, as HFA does not provide refunds on registration. HFA is not responsible for any charges you may incur from your mobile service provider.
HOW THE ONLINE SELF-STUDY PROGRAM WORKS:
Step 1 - Register for the course. The online video and program information are then available to you on the Download area online.
Step 2 - View the ONLINE Video in its entirety.
Step 3 - Read the 3 selected chapters of HFA’s companion book (located online).
Step 3 - Follow the instructions provided to receive your CE certificate online. An evaluation form and a short exam are a part of this online process.

REGISTRATION INFORMATION
Register directly online, on HFA’s website: www.hospicefoundation.org. To have a registration form mailed to you, contact HFA at 800-854-3402 or by email at educate@hospicefoundation.org.

REGISTRATION FEES
For current prices, please see HFA’s website at www.hospicefoundation.org.

There are no refunds for registration after 30 days after registration is complete (or after materials are shipped). *Few exceptions may occur depending on the circumstance. To request a refund, a written request must be received (and granted) by HFA and all program materials must be shipped back to HFA’s main office, at the cost of the individual sender, before the refund is granted.

MODERATED BY
Frank Sesno, Director of the School of Media and Public Affairs at The George Washington University

EXPERT PANELISTS
- Scott T. Shreve, DO, National Director, Hospice of Palliative Care, Dept. of Veterans Affairs
- Deborah Grassman, ARNP, Author, Lecturer, Consultant, Dept. of Veterans Affairs
- Kenneth J. Doka, PhD, MDiv, Professor of Gerontology, The College of New Rochelle, and Senior Consultant, Hospice Foundation of America
- Paul Tschudi, MA, EdS, LPC, Assistant Professor/Director, The George Washington University, and Vietnam veteran
- Ryan Weller, MSW, LCSW, Palliative Care Program Manager, Portland VA Medical Center

TARGET AUDIENCE
The program is mainly for professionals already working in the field, but is practical for all levels of education – entry level, intermediate or advanced. The information provided by the expert panel will be useful to clergy, counselors, nurses, nursing home administrators, social workers, case managers, psychologists, physicians, funeral directors, marriage and family therapists, caregivers, and those working with death, dying, grief or bereavement.

CONTINUING EDUCATION
Improving Care for Veterans Facing Illness and Death is available for 3 credits of continuing education. CE credits are available to participants online only (after completing the course). CE credits are included in the cost of registration. A complete list of board approvals for this course is posted to HFA’s website (at www.hospicefoundation.org).

COURSE COMPLETION REQUIREMENTS:
Participants must view the entire 2.75-hour program (DVD or ONLINE video) and read the 3 selected book chapters (approximately reading time is 30-minutes). Partial credit is not awarded. Participants must also complete the entire CE process online, before the CE deadline (1 year after purchase of course). In order to go online, two codes will be issued to you and verified online; a Site # (Your Order #) and the Course Code (provided at the end of the program). The online CE process includes a required evaluation form and exam. The exam must be completed at 80% or above (the exam may be re-taken, if necessary).
Attendees will be able to choose the board they wish to receive credit from (from Hospice Foundation of America’s list of board approvals*) and will then be able to print their CE certificate immediately after completing all CE requirements online (on HFA’s CE site at https://educate.hospicefoundation.org).

*A complete list of board approvals is posted on HFA’s website at www.hospicefoundation.org.

LEARNING OBJECTIVES
AT THE CONCLUSION OF THIS PROGRAM, PARTICIPANTS WILL BE ABLE TO:
1. Describe the unique components of military culture and experiences;
2. Define Post-Traumatic Stress Disorder (PTSD) and indicate ways that PTSD might affect veterans at varied points within the lifecycle;
3. Differentiate the unique experiences and health risks of the following veteran cohorts – WWII, Korea, and Vietnam War military veterans;
4. Discuss different issues that might arise in end-of-life care of veterans such as pain management, trauma and PTSD, and forgiveness;
5. Discuss sensitivities and interventions, such as reminiscence and life review, that enhance counseling to veterans and their families.
6. Describe the varied systems of care that might serve veterans at the end of life and discuss the ways that policies and systems could enhance care;
7. Describe the lessons and insights professionals may glean from caring for veterans that might have general implications for the broader population of non-veterans and end-of-life care.

AGENDA / SEGMENT HIGHLIGHTS
The full segment highlights are posted in the Program Guide (located in your program materials). Segment summaries will be as outlined below:

SEGMENT I: THE MILITARY MINDSET
SEGMENT II: SPECIAL NEEDS IN TREATING VETERANS AT THE END-OF-LIFE
SEGMENT III: VALIDATING THE SERVICE OF VETERANS THROUGH RITUAL AND BEREAVEMENT CARE
SEGMENT IV: COLLABORATIVE PARTNERSHIPS TO BETTER SERVE VETERANS

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SPECIAL ACCOMMODATIONS FOR DISABILITY (ADA)
This is based on individual location(s).

CONFLICT OF INTEREST:
Planners (Panelists and Review Committee Members) disclose no conflict of interest relative to this educational activity.

FOR QUESTIONS, COMMENTS, OR ADDRESSING GRIEVANCES
Please contact Hospice Foundation of America (HFA)

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