

Hospice Foundation of America's Program

COMMUNITY TRAGEDIES: THE HOSPICE RESPONSE

Self-Study ONLINE Course

DESCRIPTION

Recent tragedies have caused many who work in hospice or a field related to death and dying to wonder how they would, or should, respond if a traumatic event occurred in their community. Perhaps you are feeling an increased obligation to be prepared and able to respond and wonder where you might obtain more training or be most helpful. Having participated in community crises at both national and local levels, Dr. Patti Anewalt will talk about how community tragedies have influenced our society's understanding of grief in recent years. She will address the phases of community tragedies, possible levels of involvement, as well as the reasons for and ways to obtain additional training.

PROGRAM DETAILS

Hospice Foundation of America has taken its popular webinar program and created a self-study course for professionals. The online presentation features experienced professionals offering their own expertise on the topic. On the screen, you will see the slide presentation and will be able to hear the experts talking and presenting.

RELEASE DATE:	Program originally premiered December 14, 2017
ON DEMAND:	to registered individuals for 1 year after purchase
LENGTH:	2 hours
CE HOURS:	2 hours for a wide variety of professional boards
CE FEE:	One CE certificate is included in the cost of registration. Additional certificates (if selecting more than one board) are \$10 each.
CONTENT LEVEL:	The program is mainly for professionals already working in the field, but is practical for all levels of education – entry level, intermediate or advanced.
TARGET AUDIENCE:	The course is useful to Health care clinicians, social service clinicians and others working in the hospice, palliative care, counseling, hospital, nursing home, funeral home or faith community environments

HOW THE ONLINE SELF-STUDY PROGRAM WORKS:

Step 1 - Register/purchase the course

Step 2 - View the course online through the link in your confirmation email or in your account.

Step 3 - Follow the instructions provided to receive your CE certificate*.

*An evaluation and a short exam are a part of this process.

TECHNICAL REQUIREMENTS

To view this online program, you will need a computer and screen, reliable internet access, and speakers. Please test your system ahead of time to ensure you have the capabilities to view and hear the program. Mobile service provider charges may apply.

TEST LINK for Audio and Video:

<http://hospicefoundation.org/Professionals/All-Programs/All-Self-Studies/Video-Test-Page>

REGISTRATION INFORMATION/FEEES

Register directly online, on HFA's website: www.hospicefoundation.org. To have a registration form mailed to you, contact HFA at 800-854-3402 or by email at educate@hospicefoundation.org.

For current prices, please refer to HFA's website at www.hospicefoundation.org.

There are no refunds on registration. *Few exceptions may occur depending on the circumstance. To request a refund, a written request must be received (and granted) by HFA.

REGISTRATION POLICY

INDIVIDUAL REGISTRATION

Provides one person, the registrant, access to the self-study course for personal viewing.

MULTIPLE VIEWER REGISTRATION

Provides one person, the registrant, access to the webcast for streaming from one computer to a group of people. Program access fees remain the same; CEs are included in course fees for the registered user and are \$12 per additional participant per course. **Please note that self-study courses accommodate individual learners only unless prior arrangements are made through HFA for additional certificates.** Contact HFA at 202-457-5811 or email us at educate@hospicefoundation.org to register the additional participants.

MATERIALS AREA

Course materials are accessible to all registered individuals immediately after registering. Program materials are available on HFA's website at <https://hospicefoundation.org/Shop-HFA/My-Account>. From here, click on "Orders/Courses." Materials contain the full-length video, CE instructions, the program's slides, and additional program material. Information will be posted to your account as they become available.

LEARNING OBJECTIVES

AT THE CONCLUSION OF THIS PROGRAM, PARTICIPANTS WILL BE ABLE TO:

1. Explain how community tragedies have shifted the view of grief in North American culture.
2. Identify how and when one might respond to a community crisis.
3. List three disaster response organizations to consider for future information and training.

PROGRAM OUTLINE

- I. Community Tragedies – the shifting view of grief in North American Culture (10 minutes)
 - a. Then
 - b. Now
- II. Crisis Response Phases (15 minutes)
 - a. Key concepts with community tragedies
 - b. Empirically supported essential elements
 - c. Understanding sudden loss and trauma
- III. Hospice's role in trauma and disaster (20 minutes)
 - a. Value of training
 - b. Key considerations
 - c. Levels of involvement
 - i. Before
 - ii. During
 - iii. After
 - d. Ways to Prepare
- IV. The Big Picture (10 minutes)
 - a. Department of Health & Human Services
 - b. National Incident Management System
 - c. American Red Cross
- V. September 11, 2011 – Shanksville PA (10 minutes)
- VI. October 1, 2017 – Las Vegas, Nevada (25 minutes)
- VII. Lessons Learned (15 minutes)
- VIII. Questions & Answers (15 minutes)

CONTINUING EDUCATION

This program is available for 2 credits of continuing education. CE credits are available to the registered participant online (after completing the course). One CE certificate is included in the cost of registration. Additional certificates (if selecting more than one board) are \$10 each. A complete list of board approvals for this course is posted to HFA's website (at www.hospicefoundation.org).

COURSE COMPLETION REQUIREMENTS

Participants must view the entire 2-hour program (online-streaming video). Partial credit is not awarded. Participants must also complete the entire CE process online, before the CE deadline (1 year after purchase of course). In order to go online, two codes will be issued to you and verified online; a Site # (same as your Order/Invoice #) and the Course Code (provided in your CE instruction sheet). The online CE process includes a required evaluation form and exam. The exam must be completed at 80% or above (the exam may be re-taken, if necessary). Attendees will be able to choose the board they wish to receive credit from (from Hospice Foundation of America's list of board approvals*). Participants will then be able to print their CE certificate immediately after completing all CE requirements online (on HFA's CE site at <https://educate.hospicefoundation.org>).

*A complete list of board approvals is posted on HFA's website at www.hospicefoundation.org.

EXPERT SPEAKERS

Patti Anewalt, PhD, LPC, FT, is Director of the Pathways Center for Grief & Loss with Hospice & Community Care. The focus of her clinical practice, writing and teaching is on issues related to end of life, grief, compassion fatigue and crisis response, presenting at the national, state and local level. Patti provides trainings for school administrators and counselors on grief, trauma and crisis response and authored the book chapter titled Violent, Traumatic Death in Schools in the third edition of Nancy Boyd Webb's book *Healing Bereaved Children, A Handbook for Practitioners*. A disaster mental health specialist and instructor for the American Red Cross, she serves on several community crisis teams, providing trainings, debriefings and support when local tragedies occur.

Matt Metevelis, MDiv, is the Spiritual Care Supervisor at Nathan Adelson Hospice. He has a degree from Hillsdale College where he graduated cum laude with major concentrations in history and philosophy. After teaching for a year in Ohio, Matt entered Luther Seminary in St. Paul, MN to begin training for ordination in the Evangelical Lutheran Church in America. During his preparation for ordination, Matt completed Clinical Pastoral Education in the Cleveland Clinic in Cleveland Ohio where he completed his clinical hours on a cardiac "step down" floor and served on call. He also served as an intern pastor for a congregation in Tacoma Washington. After graduation from seminary with a Master's in Divinity, Matt moved to Las Vegas where he began working as a chaplain at Nathan Adelson Hospice in 2009. In 2010, Matt was ordained and installed as an Associate Pastor for Community Care at Reformation Lutheran Church in Las Vegas. Matt works now as the Spiritual Care Supervisor at Nathan Adelson, overseeing the care of patients and their families for spiritual and bereavement needs. He also is an occasional contributor to crossings.org, an online theological journal.

REVIEWER

Lynda Shand, CHPN, CNE, RN, PhD, *Associate Professor*, The College of New Rochelle

BIBLIOGRAPHY/REFERENCES

Other organization's website:

- <https://psychcentral.com/lib/natural-disaster-crisis-management/>

Expert resources:

Our program Speakers are expert resources

Peer-reviewed Journal/resource and Textbooks:

- Pearlman, L. et al., (2014). *Treating Traumatic Bereavement: A Practitioner's Guide*.
- Rothschild, B. (2017). *The Body Remembers, Volume 2: Revolutionizing Trauma Treatment*.
- Rubel, B. (2016). *Crisis: Community Resilience in Situations Involving Sorrow*. In B. Rubel. *Death, Dying & Bereavement : Providing Compassion During a Time of Need*.
- Rynearson, E. (2001). *Retelling Violent Death*.
- Webb, N. (2004). *Mass Trauma & Violence: Helping Families and Children Cope*.
- Szafranski, T. (2016). Natural Disaster Crisis Management. *Psych Central*. Retrieved on October 23, 2017, from <https://psychcentral.com/lib/natural-disaster-crisis-management/>
- National Association of School Psychologists. (2015). *Helping children after a natural disaster: Information for families and educators* [handout]. Bethesda, MD: Author.

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SPECIAL ACCOMMODATIONS FOR DISABILITY (ADA)

Reasonable accommodation may be made available, on an individual basis. To request accommodation, please contact HFA via email at educate@hospicefoundation.org or call 800-854-3402, or write to HFA, 1707 L Street NW, Suite 220, Washington, DC 20036.

CONFLICT OF INTEREST

Planners (Panelists and Reviewers) disclose no conflict of interest relative to this educational activity.

FOR QUESTIONS, COMMENTS, OR ADDRESSING GRIEVANCES

Please contact Hospice Foundation of America (HFA)

CONTACT INFORMATION

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End-of-life Care Resources for Professionals and the Communities they Serve

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