GRIEF SURGES

DESCRIPTION:
This webinar explores surges of grief that may occur any time after a loss—even years later. The webinar begins by exploring the grief process and noting that with continuing bonds, it is not unusual for grieving individuals to experience grief surges years after a loss. This webinar explores ways that counselors can prepare clients for grief surges and intervent when they occur.

PROGRAM DETAILS:
This presentation features experienced professionals offering their own expertise on the topic. On the screen, you will see the slide presentation and will be able to hear the experts talking and presenting. If you login for the live version of the program, you’ll also have the opportunity to email the experts questions that they will discuss and answer during the program’s Q & A session.

LIVE DATE: October 18, 2016
TIME: noon to 1:30pm ET
ON DEMAND: to registered organizations and individuals through October 17, 2017
LENGTH: 90 minutes
CES: 1.5 hours for a wide variety of professional boards
CE FEE: $7.00 per participant
TARGET AUDIENCE: Health care clinicians, social service clinicians and others working in the hospice, palliative care, counseling, hospital, nursing home, funeral home or faith community environments

This program will be live on the air date, recorded and made available on demand for one year. This program is accessible online only. The recorded program will be available approximately a day after the live event.

TECHNICAL REQUIREMENTS
To view this online program, you will need a computer and screen, reliable internet access, and speakers. If you are showing to a large group, you will need a way to project on a large screen and a sound amplification system. Please test your system ahead of time to ensure you have the capabilities to view and hear the program, as HFA does not provide refunds on registration. Please also be sure to test on the SAME equipment you will use on the day of the program viewing.

TEST LINK for Audio and Video:
http://media01.commpartners.com/CP/browser_test/iframe.html

Technical Questions? Please contact CommPartners at 1-800-274-9390 or via e-mail at: hospice@commpartners.com.

PROGRAM FEES/MATERIALS:
As there are no refunds on registration (all registrations have immediate access to program video & materials), please be sure to test the system requirements prior to purchase.

$25.99 Individual Registration
$89.99 Organizational Registration
*If an individual would like information on which organizations are registered in their state (so they may attend a site viewing in their area), they may contact HFA at 800-854-3402.  
**HFA does offer discounts for purchasing pre-set education packages. Please see HFA’s website at www.hospicefoundation.org for current package pricing.

HOW TO REGISTER:
Register directly online, on HFA’s website: www.hospicefoundation.org.

REGISTRATION POLICY:
A registered site is licensed to show this program at one, single location. The definition of a site is as follows:
- Any individual accessing the streaming webcast from a computer at home or in the hospice or other office.
- Any group accessing the streaming webcast from a computer and projecting it so an entire room of people can access it.
- Each computer accessing the streaming webcast.

MATERIALS AREA:
Course materials are accessible to all registered individual and organizations immediately after registering for the program(s). Materials include your log-in information (viewing instructions and technical information), CE information/instructions, the program’s slides, and additional program material. Information will be posted to your account as they become available. A link to the materials is also available in your receipt for the program.

LEARNING OBJECTIVES:
At the conclusion of this webinar, participants will be able to:
1. Describe the process of grief;
2. Identify two unsupported perspectives of the grief process;
3. Define continuing bonds and relate it to grief surges;
4. Identify three factors that can create grief surges;
5. Describe four interventive strategies to assist individuals in coping with grief surges.

PROGRAM OUTLINE:

I. Understanding the Grief Process
   A. Grief Process
      1. The grief journey
      2. Our continuing bonds
   B. Surges of Grief
      1. Holidays
      2. Special Days
      3. Milestones

II. Interventive Strategies
   A. Preventive Approaches
   B. Holiday Programs
   C. Creating Therapeutic Rituals
   D. Validation and Bibliotherapy
CONTINUING EDUCATION (CE) CREDITS:
This program is valid for 1.5 hours of CE credit. The CE cost is $7 per certificate. CE credits are available until October 17, 2017.

A complete list of board approvals for this webinar program is posted to HFA’s website at www.hospicefoundation.org.

COURSE COMPLETION REQUIREMENTS:
Participants must attend the entire 1.5 hour program. Partial credit is not awarded. Participants must also complete the entire CE process online, before the CE deadline of October 17, 2017. (In order to go online, attendees will need to enter in a Course Code, which is only provided at the end of the program). The online CE process includes a required evaluation form and exam. The exam must be completed at 80% or above (the exam may be re-taken, if necessary). Attendees will be able to choose the board they wish to receive credit from (from Hospice Foundation of America’s list of board approvals*) and will then be able to print their CE certificate immediately after completing all CE requirements online (on HFA’s CE site at educate.hospicefoundation.org).

* A complete list of board approvals for this webinar program is posted to HFA’s website at www.hospicefoundation.org.

EXPERT PANELISTS:
Kenneth J. Doka, PhD, MDiv, is a professor of gerontology at the Graduate School of The College of New Rochelle and senior consultant to Hospice Foundation of America. Dr. Doka serves as editor of HFA’s Living with Grief® book series, its Journeys newsletter, and numerous other books and publications. Dr. Doka has served as a panelist on HFA’s Living with Grief® video programs for 22 years. He is a past president of the Association for Death Education and Counseling (ADEC) and received the Special Contributions Award in the field of Death Education from the Association for Death Education and Counseling. He is a member and past chair of the International Work Group on Death, Dying and Bereavement. In 2006, Dr. Doka was grandfathered in as a mental health counselor under New York’s first state licensure of counselors. Dr. Doka is an ordained Lutheran minister.

Zaneta M. Gileno, LMSW, CT, began her social work career as a professional in the child welfare system. Her efforts to reunite families and empower parents helped shape her as a practitioner. A graduate of Columbia University School of Social Work, Zaneta now serves as Director, Community-based Care for the Tragedy Assistance Program for Survivors (TAPS). As a grief professional, she offers direct survivor support, ensures the TAPS community of survivors is connected to grief counseling and support groups, and establishes and maintains the network of TAPS own support group model. In addition, she oversees internal professional education as well as TAPS professional development offerings.

REVIEWER:
Lynda Shand, CHPN, CNE, RN, PhD, Associate Professor, The College of New Rochelle

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CE Credits for this program may only be obtained through HFA. CE instructions will be provided to the registered contact for the organization (or to the registered individual) prior to the live air date and to attendees at the end of the program.

SPECIAL ACCOMMODATIONS FOR DISABILITY (ADA):
This is based on individual viewing location(s). For program organizers, please post all ADA instructions when advertising the program.

CONFLICT OF INTEREST:
Planners (Panelists and Review Committee Members) disclose no conflict of interest relative to this educational activity.

FOR QUESTIONS, COMMENTS, OR ADDRESSING GRIEVANCES
Please contact Hospice Foundation of America (HFA)

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