

## WHEN DEATH AND LOSS ARE PART OF THE JOB

### DESCRIPTION:

Hospice professionals face many losses every day in their professional lives—not only the deaths of patients but also their own personal losses. Many other professionals also come into contact with the bereaved—first responders, funeral directors, spiritual leaders. This program will discuss the impact that this work can have on professionals and provide organizational and personal strategies to help them thrive.

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### PROGRAM DETAILS:

This presentation features experienced professionals offering their own expertise on the topic. On the screen, you will see the slide presentation and will be able to hear the experts talking and presenting. If you login for the live version of the program, you'll also have the opportunity to email the experts questions that they will discuss and answer during the program's Q & A session.

**LIVE DATE:** June 20, 2017  
**TIME:** noon to 1:30pm ET  
**ON DEMAND:** to registered organizations and individuals through June 19, 2018  
**LENGTH:** 90 minutes  
**CEs:** 1.5 hours for a wide variety of professional boards  
**CE FEE:** \$7.00 per participant  
**TARGET AUDIENCE:** Health care clinicians, social service clinicians and others working in the hospice, palliative care, counseling, hospital, nursing home, funeral home or faith community environments

**This program will be live on the air date, recorded and made available on demand for one year. This program is accessible online only. The recorded program will be available approximately a day after the live event.**

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### TECHNICAL REQUIREMENTS

To view this online program, you will need a computer and screen, reliable internet access, and speakers. If you are showing to a large group, you will need a way to project on a large screen and a sound amplification system. Please test your system ahead of time to ensure you have the capabilities to view and hear the program, as HFA does not provide refunds on registration. Please also be sure to test on the SAME equipment you will use on the day of the program viewing.

TEST LINK for Audio and Video:

[http://media01.commpartners.com/CP/browser\\_test/iframe.html](http://media01.commpartners.com/CP/browser_test/iframe.html)

**Technical Questions?** Please contact CommPartners at 1-800-274-9390 or via e-mail at: [hospice@commpartners.com](mailto:hospice@commpartners.com).

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### PROGRAM FEES/MATERIALS:

As there are no refunds on registration (all registrations have immediate access to program video & materials), please be sure to test the system requirements prior to purchase.

\$25.99 Individual Registration  
\$89.99 Organizational Registration

\*If an individual would like information on which organizations are registered in their state (so they may attend a site viewing in their area), they may contact HFA at 800-854-3402.

\*\*HFA does offer discounts for purchasing pre-set education packages. Please see HFA's website at [www.hospicefoundation.org](http://www.hospicefoundation.org) for current package pricing.

### HOW TO REGISTER:

Register directly online, on HFA's website: [www.hospicefoundation.org](http://www.hospicefoundation.org).

### REGISTRATION POLICY:

**A registered site is licensed to show this program at one, single location.** The definition of a site is as follows:

- Any individual accessing the streaming webcast from a computer at home or in the hospice or other office.
- Any group accessing the streaming webcast from a computer and projecting it so an entire room of people can access it.
- Each computer accessing the streaming webcast.

### MATERIALS AREA:

Course materials are accessible to all registered individual and organizations immediately after registering for the program(s). Materials include your log-in information (viewing instructions and technical information), CE information/instructions, the program's slides, and additional program material. Information will be posted to your account as they become available. A link to the materials is also available in your receipt for the program.

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### LEARNING OBJECTIVES:

At the conclusion of this webinar, participants will be able to:

1. Define sentimental order and apply it to their own work situation;
  2. Describe the importance of death notification noting factors that make for both effective and ineffective death notification;
  3. Discuss strategies that can assist work organizations in supporting helpers;
  4. List three strategies of self-care and three ways organizations can support self-care.
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### PROGRAM OUTLINE:

- I. Introduction: Death and the Sentimental Order
  - II. When Death Occurs: Death Notification
    - A. Importance of Death Notification
    - B. Problematic Death Notification
    - C. Strategies for Death Notification
  - III. Supporting Survivors
    - A. Clients and Families
    - B. Staff
  - IV. Encouraging Self-Care
    - A. Individual Strategies
    - B. Organizational Strategies
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### CONTINUING EDUCATION (CE) CREDITS:

This program is valid for 1.5 hours of CE credit. The CE cost is \$7 per certificate. CE credits are available until June 19, 2018.

A complete list of board approvals for this webinar program is posted to HFA's website at [www.hospicefoundation.org](http://www.hospicefoundation.org).

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### **COURSE COMPLETION REQUIREMENTS:**

Participants must attend the entire 1.5 hour program. Partial credit is not awarded. Participants must also complete the entire CE process online, before the CE deadline of **June 19, 2018**. (In order to go online, attendees will need to enter in a Course Code, which is only provided at the end of the program). The online CE process includes a required evaluation form and exam. The exam must be completed at 80% or above (the exam may be re-taken, if necessary). Attendees will be able to choose the board they wish to receive credit from (from Hospice Foundation of America's list of board approvals\*) and will then be able to print their CE certificate immediately after completing all CE requirements online (on HFA's CE site at [educate.hospicefoundation.org](http://educate.hospicefoundation.org)).

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### **EXPERT PANELISTS:**

**Kenneth J. Doka, PhD, MDiv**, is a professor of gerontology at the Graduate School of The College of New Rochelle and Senior Consultant to the Hospice Foundation of America. A prolific author and editor, Dr. Doka serves as editor of HFA's *Living with Grief*® book series, its *Journeys* newsletter, and numerous other books and publications. In addition, Dr. Doka has served as a panelist on HFA's *Living with Grief*® teleconference programs for 16 years. Dr. Doka was elected president of the Association for Death Education and Counseling in 1993. In 1995, he was elected to the board of directors of the International Work Group on Death, Dying and Bereavement and served as chairperson from 1997-1999. The Association for Death Education and Counseling presented him with an Award for Outstanding Contributions in the Field of Death Education in 1998. In 2006, Dr. Doka was grandfathered in as a Mental Health Counselor under New York's first state licensure of counselors. He has been the keynote speaker at conferences throughout North America as well as Europe, Asia, Australia, and New Zealand, and is a frequent guest on television and radio news programs. Dr. Doka is an ordained Lutheran minister.

**Patti Anewalt, PhD, LPC, FT**, is Director of the Pathways Center for Grief & Loss with Hospice & Community Care. The focus of her clinical practice, writing and teaching is on issues related to end of life, grief, compassion fatigue and crisis response, presenting at the national, state and local level. Patti provides trainings for school administrators and counselors on grief, trauma and crisis response and authored the book chapter titled *Violent, Traumatic Death in Schools* in the third edition of Nancy Boyd Webb's book *Healing Bereaved Children, A Handbook for Practitioners*. A disaster mental health specialist and instructor for the American Red Cross, she serves on several community crisis teams, providing trainings, debriefings and support when local tragedies occur.

**Kenneth M. Ralph, PhD**, received his doctoral degree in counseling psychology from Southern Illinois University in 1976. He has worked for Lancaster County organizing prevention services, maintained a private counseling practice, and created J&K Seminars which provides continuing education to human service professionals. He has served as the Clinical Director and primary trainer for the Lancaster County Critical Incident Stress Management (CISM) Team since he helped organize it in 1988.

### **REVIEWER:**

**Lynda Shand, CHPN, CNE, RN, PhD**, Associate Professor, The College of New Rochelle

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**CE Credits for this program may only be obtained through HFA.** CE instructions will be provided to the registered contact for the organization (or to the registered individual) prior to the live air date and to attendees at the end of the program.

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**SPECIAL ACCOMMODATIONS FOR DISABILITY (ADA):**

This is based on individual viewing location(s). For program organizers, please post all ADA instructions when advertising the program.

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**CONFLICT OF INTEREST:**

Planners (Panelists and Review Committee Members) disclose no conflict of interest relative to this educational activity.

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**FOR QUESTIONS, COMMENTS, OR ADDRESSING GRIEVANCES**

**Please contact Hospice Foundation of America (HFA)**

**CONTACT INFORMATION**

Hospice Foundation of America  
1707 L Street NW, Suite 220  
Washington, DC 20036  
[educate@hospicefoundation.org](mailto:educate@hospicefoundation.org)  
1-800-854-3402 toll-free  
(202) 457-5811 phone  
(202) 457-5815 fax

