

## ETHICAL ISSUES IN EFFECTIVELY PROVIDING LGBTQ-INCLUSIVE HOSPICE AND PALLIATIVE CARE

### DESCRIPTION:

When there is tension between values/beliefs of an individual health care professional and the ethical imperative to treat all patients with dignity and respect, conflict (and legal issues) may arise. This webinar will explore potential conflicts and offer strategies and tools for professionals in effectively serving the LGBTQ communities.

---

### PROGRAM DETAILS:

This presentation features experienced professionals offering their own expertise on the topic. On the screen, you will see the slide presentation and will be able to hear the experts talking and presenting. If you login for the live version of the program, you'll also have the opportunity to email or text the experts questions that they will discuss and answer during the program's Q & A session.

<b>LIVE DATE:</b>	April 17, 2018
<b>TIME:</b>	Noon to 1:30pm ET
<b>ON DEMAND:</b>	Available for 30 days*
<b>LENGTH:</b>	90 minutes
<b>CEs:</b>	1.5 hours for a wide variety of professional boards
<b>CE FEE:</b>	\$9.00 per participant+ (individual registration includes 1 CE certificate)
<b>TARGET AUDIENCE:</b>	Health care clinicians, social service clinicians and others working in the hospice, palliative care, counseling, hospital, nursing home, funeral home or faith community environments

**This program will be live on the air date, recorded and made available for on demand viewing. The recorded program will be available approximately a day after the live event.**

**\*Registrants have access to the live webinar program and may access on-demand viewing for 30 days following the live event (until May 17, 2018). Registrations purchased after the live event date may be viewed on-demand for 30 days from the purchase date.**

**+CEs must be completed in the 30-day window.**

**All programs are available for purchase for one year following the live date.**

---

### TECHNICAL REQUIREMENTS

To view this online program, you will need a computer and screen, reliable internet access, and speakers. If you are showing to a large group, you will need a way to project on a large screen and a sound amplification system. Please test your system ahead of time to ensure you have the capabilities to view and hear the program, as HFA does not provide refunds on registration. Please also be sure to test on the SAME equipment you will use on the day of the program viewing.

TEST LINK for Audio and Video:

[http://eventcenter.commpartners.com/se/Meetings/BrowserTest\\_New.aspx?account.id=CommPart](http://eventcenter.commpartners.com/se/Meetings/BrowserTest_New.aspx?account.id=CommPart)

**Technical Questions?** Please contact CommPartners at 1-800-274-9390 or via e-mail at: [hospice@commpartners.com](mailto:hospice@commpartners.com).

---

## PROGRAM FEES/MATERIALS:

As there are no refunds on registration (all registrations have immediate access to program video & materials), please be sure to test the system requirements prior to purchase.

NON-MEMBERS:	HFA MEMBERS:	
\$46.00	\$34.50	Individual Registration
\$130.00	\$97.50	Multiple-Viewer Registration

\*If an individual would like information on which organizations are registered in their state (so they may attend a site viewing in their area), they may contact HFA at 800-854-3402.

## HOW TO REGISTER:

Register directly online, on HFA's website: [www.hospicefoundation.org](http://www.hospicefoundation.org).

## REGISTRATION POLICY:

### Individual Registration

Provides one person, the registrant, access to the webcast for personal viewing.

### Multi-Viewer Registration

Provides one person, the registrant, access to the webcast for streaming from one computer to a group of people.

## MATERIALS AREA:

Course materials are accessible to all registered individuals immediately after registering. Program materials are available on HFA's website at <https://hospicefoundation.org/Shop-HFA/My-Account>. From here, click on "Orders/Courses." Materials include log-in information (viewing instructions and technical information), CE instructions, the program's slides, and additional program material. Information will be posted to your account as they become available.

---

## LEARNING OBJECTIVES:

At the conclusion of this webinar, participants will be able to:

1. Identify the ethical principles relevant to the provision of palliative care and hospice care;
  2. Describe how advance care planning is a core aspect of protecting LGBTQ patients autonomy; and
  3. Describe how they can help LGBTQ individuals and families navigate the ethical and legal issues they may encounter.
- 

## PROGRAM OUTLINE:

- I. Introduction
- II. Ethical principles and their relevance to hospice and palliative care delivery
  - A. Autonomy
  - B. Beneficence
  - C. Non-maleficence
  - D. Justice
- III. Advance care planning as a core aspect of protecting LGBTQ persons' autonomy
  - A. Health Care Power of Attorney/DPOA
  - B. Living Will
  - C. DNR/DNAR/AND orders
  - D. Out-of-hospital POLST/MOLST
- IV. How to help LGBTQ individuals and families navigate ethical and legal issues
  - A. Inclusive approaches to discussing the legal status of relationships

- B. Talking about disposition of remains
  - C. Talking about property ownership
  - D. Ensuring confidentiality
  - V. Wrap up Summary
  - VI. Question and Answers
- 

### **CONTINUING EDUCATION (CE) CREDITS:**

This program is valid for 1.5 hours of CE credit. The CE cost is \$9 per certificate\*. CE credits for the live event are available for 30-days, until May 17, 2018. CE credits for the on-demand viewing must be completed in the 30-day window following registration purchase date. For sites that purchased year-long access, last possible date to receive CE credits is April 16, 2019.

A complete list of board approvals for this webinar program is posted to HFA's website at [www.hospicefoundation.org](http://www.hospicefoundation.org).

\*An individual registration includes 1 CE certificate

\*\*An Unlimited CE package is available for multi-viewer registrations. If purchased, the program organizer will be provided with a unique payment code to distribute to their attendees to use in place of payment online.

---

### **COURSE COMPLETION REQUIREMENTS:**

Participants must attend the entire 1.5 hour program. Partial credit is not awarded. Participants must also complete the entire CE process online, before the CE deadline (see above for specific CE deadlines). In order to go online, attendees will need to enter in a Course Code, which is only provided at the end of the program. Attendees will also need to enter in their Site ID# (same as their Invoice # when they purchased the program). The online CE process includes a required evaluation form and exam. The exam must be completed at 80% or above (the exam may be re-taken, if necessary). Attendees will be able to choose the board they wish to receive credit from (from Hospice Foundation of America's list of board approvals\*) and will then be able to print their CE certificate immediately after completing all CE requirements online (on HFA's CE site at [educate.hospicefoundation.org](http://educate.hospicefoundation.org)).

\*A complete list of board approvals for this webinar program is posted to HFA's website at [www.hospicefoundation.org](http://www.hospicefoundation.org).

---

### **EXPERT PANELIST:**

**Kimberly D. Acquaviva, PhD, MSW, CSE**, is both Founding Faculty at George Washington University's School of Nursing and the first non-nurse to receive tenure there. As a social worker teaching within the school, Dr. Acquaviva's research and scholarship are interdisciplinary and collaborative. Dr. Acquaviva is nationally known as an innovator and authority on lesbian, gay, bisexual, transgender, queer and/or questioning (LGBTQ) aging and end-of-life issues. She is the former Co-Chair of the American Society on Aging's LGBT Aging Issues Network (LAIN) and she served as one of four LGBT aging researchers responsible for overseeing the development, implementation and analysis of Still Out, Still Aging: The MetLife Study of Lesbian, Gay, Bisexual, and Transgender Baby Boomers, a national survey of 1,200 lesbian, gay, bisexual and transgender baby boomers and 1,200 of their heterosexual counterparts. Dr. Acquaviva developed the content, script and storyboards for "Aging and End-of-Life Issues in the LGBT Community" for the Hospice Foundation of America's Centers for Medicare and Medicaid Services (CMS)-funded online course as part of a national education/outreach initiative on hospice care. She serves on the editorial boards of several refereed journals including Sexuality Research and Social Policy, Journal of Gay and Lesbian Social Services, and Journal of Ethnographic & Qualitative

Research. Her recent book (Spring 2017), *LGBTQ-Inclusive Hospice and Palliative Care: A Practical Guide to Transforming Professional Practice*, is published by Harrington Park Press and distributed by Columbia University.

#### **MODERATOR:**

**Kathleen Taylor MA, LMHC**, is a Florida Licensed Mental Health Counselor and Qualified Clinical Supervisor. For over a decade, she served as the director of community engagement at the country's largest nonprofit hospice organization. Among her accomplishments, she led the organization's advance care planning education programs, and developed their first training program on empathy and compassion in patient care. In years prior, Kathleen managed an award-winning national Robert Wood Johnson Foundation grant program establishing grassroots coalitions to improve end-of-life care, and worked for over 7 years as a hospice counselor serving patients and families coping with life-limiting illness, caregiving and grief.

#### **REVIEWER:**

**Lynda Shand, CHPN, CNE, RN, PhD**, *Associate Professor*, The College of New Rochelle

---

#### **COPYRIGHT NOTICE:**

**HFA's program is copyrighted. Its use and dissemination is restricted and unauthorized duplication is prohibited.**

**Individual Registration** - Provides one person, the registrant, access to the webcast for personal viewing.

**Multi-Viewer Registration** - Provides one person, the registrant, access to the webcast for streaming from one computer to a group of people.

**CE Credits for this program may only be obtained through HFA.** CE instructions will be provided to the registered contact for the organization (or to the registered individual) prior to the live air date and to attendees at the end of the program.

---

#### **SPECIAL ACCOMMODATIONS FOR DISABILITY (ADA):**

This is based on individual viewing location(s). For program organizers, please post all ADA instructions when advertising the program.

---

#### **CONFLICT OF INTEREST:**

Planners (Panelists and Review Committee Members) disclose no conflict of interest relative to this educational activity.

---

#### **FOR QUESTIONS, COMMENTS, OR ADDRESSING GRIEVANCES**

**Please contact Hospice Foundation of America (HFA)**

#### **CONTACT INFORMATION**

Hospice Foundation of America

1707 L Street NW, Suite 220

Washington, DC 20036

[educate@hospicefoundation.org](mailto:educate@hospicefoundation.org)

1-800-854-3402 toll-free

(202) 457-5811 phone

(202) 457-5815 fax

