

# COMMUNITY TRAGEDIES: THE HOSPICE RESPONSE

## DESCRIPTION:

Recent tragedies have caused many who work in hospice or a field related to death and dying to wonder how they would, or should, respond if a traumatic event occurred in their community. Perhaps you are feeling an increased obligation to be prepared and able to respond and wonder where you might obtain more training or be most helpful. Having participated in community crises at both national and local levels, Dr. Patti Anewalt will talk about how community tragedies have influenced our society's understanding of grief in recent years. She will address the phases of community tragedies, possible levels of involvement, as well as the reasons for and ways to obtain additional training.

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## PROGRAM DETAILS:

This presentation features experienced professionals offering their own expertise on the topic. On the screen, you will see the slide presentation and will be able to hear the experts talking and presenting. If you login for the live version of the program, you'll also have the opportunity to email or text the expert questions that they will discuss and answer during the program's Q & A session.

<b>ON DEMAND:</b>	Available for 30 days*
<b>LENGTH:</b>	2 hours
<b>CES:</b>	2 hours for a wide variety of professional boards
<b>CE FEE:</b>	\$9.00 per participant+ (individual registration includes 1 CE certificate)
<b>TARGET AUDIENCE:</b>	Health care clinicians, social service clinicians and others working in the hospice, palliative care, counseling, hospital, nursing home, funeral home or faith community environments

**\*Registrants have access to the on-demand program for 30 days from the purchase date, or up until December 13, 2018.**

**+CEs must be completed in the 30-day window. The last day to receive CE credits is December 13, 2018.**

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## TECHNICAL REQUIREMENTS

To view this online program, you will need a computer and screen, reliable internet access, and speakers. If you are showing to a large group, you will need a way to project on a large screen and a sound amplification system. Please test your system ahead of time to ensure you have the capabilities to view and hear the program, as HFA does not provide refunds on registration. Please also be sure to test on the SAME equipment you will use on the day of the program viewing.

TEST LINK for Audio and Video:

<http://eventcenter.commpartners.com/se/Meetings/BrowserTest.aspx?account.id=CommPart>

**Technical Questions?** Please contact CommPartners at 1-800-274-9390 or via e-mail at: [hospice@commpartners.com](mailto:hospice@commpartners.com).

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## PROGRAM FEES/MATERIALS:

As there are no refunds on registration (all registrations have immediate access to program materials), please be sure to test the system requirements prior to purchase.

NON-MEMBERS:	HFA MEMBERS:	
\$46.00	Free	Individual Registration
\$130.00	Free	Multiple-Viewer Registration

\*If an individual would like information on which organizations are registered in their state (so they may attend a site viewing in their area), they may contact HFA at 800-854-3402.

## HOW TO REGISTER:

Register directly online, on HFA's website: [www.hospicefoundation.org](http://www.hospicefoundation.org).

## REGISTRATION POLICY

### Individual Registration

Provides one person, the registrant, access to the webcast for personal viewing.

### Multi-Viewer Registration

Provides one person, the registrant, access to the webcast for streaming from one computer to a group of people.

## MATERIALS AREA:

Course materials are accessible to all registered individuals immediately after registering. Program materials are available on HFA's website at <https://hospicefoundation.org/Shop-HFA/My-Account>. From here, click on "Orders/Courses." Materials include log-in information (viewing instructions and technical information), CE instructions, the program's slides, and additional program material. Information will be posted to your account as they become available.

## LEARNING OBJECTIVES:

At the conclusion of this webinar participants will be able to:

1. Explain how community tragedies have shifted the view of grief in North American culture.
2. Identify how and when one might respond to a community crisis.
3. List three disaster response organizations to consider for future information and training.

## PROGRAM OUTLINE:

- I. Community Tragedies – the shifting view of grief in North American Culture
  - a. Then
  - b. Now
- II. Crisis Response Phases
  - a. Key concepts with community tragedies
  - b. Empirically supported essential elements
  - c. Understanding sudden loss and trauma
- III. Hospice's role in trauma and disaster
  - a. Value of training
  - b. Key considerations
  - c. Levels of involvement
    - i. Before
    - ii. During
    - iii. After
  - d. Ways to Prepare
- IV. The Big Picture

- a. Department of Health & Human Services
  - b. National Incident Management System
  - c. American Red Cross
  - V. September 11, 2011 – Shanksville PA
  - VI. October 1, 2017 – Las Vegas, Nevada
  - VII. Lessons Learned
  - VIII. Q & A
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### **CONTINUING EDUCATION (CE) CREDITS:**

This program is valid for 2 hours of CE credit. The CE cost is \$9 per certificate\*. CE credits for the on-demand viewing must be completed in the 30-day window following registration purchase date. The last possible date to receive CE credits is December 13, 2018.

A complete list of board approvals for this webinar program will be posted to HFA's website at [www.hospicefoundation.org](http://www.hospicefoundation.org).

\*An individual registration includes 1 CE certificate

\*\*An Unlimited CE package is available for multi-viewer registrations. If purchased, the program organizer will be provided with a unique payment code to distribute to their attendees to use in place of payment online.

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### **COURSE COMPLETION REQUIREMENTS:**

Participants must attend the entire 2-hour program. Partial credit is not awarded. Participants must also complete the entire CE process online, before the CE deadline (see above for specific CE deadlines). In order to go online, attendees will need to enter in a Course Code, which is only provided at the end of the program. Attendees will also need to enter in their Site ID# (same as their Invoice # when they purchased the program). The online CE process includes a required evaluation form and exam. The exam must be completed at 80% or above (the exam may be re-taken, if necessary). Attendees will be able to choose the board they wish to receive credit from (from Hospice Foundation of America's list of board approvals\*) and will then be able to print their CE certificate immediately after completing all CE requirements online (on HFA's CE site at [educate.hospicefoundation.org](http://educate.hospicefoundation.org)).

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### **EXPERT PANELISTS:**

**Patti Anewalt, PhD, LPC, FT**, is Director of the Pathways Center for Grief & Loss with Hospice & Community Care. The focus of her clinical practice, writing and teaching is on issues related to end of life, grief, compassion fatigue and crisis response, presenting at the national, state and local level. Patti provides trainings for school administrators and counselors on grief, trauma and crisis response and authored the book chapter titled Violent, Traumatic Death in Schools in the third edition of Nancy Boyd Webb's book Healing Bereaved Children, A Handbook for Practitioners. A disaster mental health specialist and instructor for the American Red Cross, she serves on several community crisis teams, providing trainings, debriefings and support when local tragedies occur.

**Matt Metevelis, MDiv**, is the Spiritual Care Supervisor at Nathan Adelson Hospice. He has a degree from Hillsdale College where he graduated cum laude with major concentrations in history and philosophy. After teaching for a year in Ohio, Matt entered Luther Seminary in St. Paul, MN to begin training for ordination in the Evangelical Lutheran Church in America. During his preparation for ordination, Matt completed Clinical Pastoral Education in the Cleveland Clinic in Cleveland Ohio where he completed his clinical hours on a cardiac “step down” floor and served on call. He also served as an intern pastor for a congregation in Tacoma Washington. After graduation from seminary with a Master’s in Divinity, Matt moved to Las Vegas where he began working as a chaplain at Nathan Adelson Hospice in 2009. In 2010, Matt was ordained and installed as an Associate Pastor for Community Care at Reformation Lutheran Church in Las Vegas. Matt works now as the Spiritual Care Supervisor at Nathan Adelson, overseeing the care of patients and their families for spiritual and bereavement needs. He also is an occasional contributor to [crossings.org](http://crossings.org), an online theological journal.

**REVIEWER:**

**Lynda Shand, CHPN, CNE, RN, PhD**, *Associate Professor*, The College of New Rochelle

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**Multi-Viewer Registration** - Provides one person, the registrant, access to the webcast for streaming from one computer to a group of people.

**CE Credits for this program may only be obtained through HFA.** CE instructions will be provided to the registered contact for the organization (or to the registered individual) prior to the live air date and to attendees at the end of the program.

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**SPECIAL ACCOMMODATIONS FOR DISABILITY (ADA):**

This is based on individual viewing location(s). For program organizers, please post all ADA instructions when advertising the program.

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**CONFLICT OF INTEREST:**

Planners (Panelists and Review Committee Members) disclose no conflict of interest relative to this educational activity.

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**FOR QUESTIONS, COMMENTS, OR ADDRESSING GRIEVANCES**

**Please contact Hospice Foundation of America**

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