

## HOSPICE IN THE NURSING HOME

### DESCRIPTION:

Nearly a quarter of American's die in long-term care settings. While hospice involvement has improved outcomes for dying nursing home patients and their families, numerous obstacles exist for hospice providers. This presentation will identify some of the key pitfalls that hospice providers face, while also highlighting opportunities for collaboration, growth and enhanced patient/family care.

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### PROGRAM DETAILS:

This presentation features experienced professionals offering their own expertise on the topic. On the screen, you will see the slide presentation and will be able to hear the experts talking and presenting. If you login for the live version of the program, you'll also have the opportunity to email the experts questions that they will discuss and answer during the program's Q & A session.

**LIVE DATE:** November 15, 2016  
**TIME:** noon to 1:30pm ET  
**ON DEMAND:** to registered organizations and individuals through November 14, 2017  
**LENGTH:** 90 minutes  
**CEs:** 1.5 hours for a wide variety of professional boards  
**CE FEE:** \$7.00 per participant  
**TARGET AUDIENCE:** Health care clinicians, social service clinicians and others working in the hospice, palliative care, counseling, hospital, nursing home, funeral home or faith community environments

**This program will be live on the air date, recorded and made available on demand for one year. This program is accessible online only. The recorded program will be available approximately a day after the live event.**

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### TECHNICAL REQUIREMENTS

To view this online program, you will need a computer and screen, reliable internet access, and speakers. If you are showing to a large group, you will need a way to project on a large screen and a sound amplification system. Please test your system ahead of time to ensure you have the capabilities to view and hear the program, as HFA does not provide refunds on registration. Please also be sure to test on the SAME equipment you will use on the day of the program viewing.

TEST LINK for Audio and Video:

[http://media01.commpartners.com/CP/browser\\_test/iframe.html](http://media01.commpartners.com/CP/browser_test/iframe.html)

**Technical Questions?** Please contact CommPartners at 1-800-274-9390 or via e-mail at: [hospice@commpartners.com](mailto:hospice@commpartners.com).

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### PROGRAM FEES/MATERIALS:

As there are no refunds on registration (all registrations have immediate access to program video & materials), please be sure to test the system requirements prior to purchase.

\$25.99 Individual Registration  
\$89.99 Organizational Registration

\*If an individual would like information on which organizations are registered in their state (so they may attend a site viewing in their area), they may contact HFA at 800-854-3402.

\*\*HFA does offer discounts for purchasing pre-set education packages. Please see HFA's website at [www.hospicefoundation.org](http://www.hospicefoundation.org) for current package pricing.

### **HOW TO REGISTER:**

Register directly online, on HFA's website: [www.hospicefoundation.org](http://www.hospicefoundation.org).

### **REGISTRATION POLICY:**

**A registered site is licensed to show this program at one, single location.** The definition of a site is as follows:

- Any individual accessing the streaming webcast from a computer at home or in the hospice or other office.
- Any group accessing the streaming webcast from a computer and projecting it so an entire room of people can access it.
- Each computer accessing the streaming webcast.

### **MATERIALS AREA:**

Course materials are accessible to all registered individual and organizations immediately after registering for the program(s). Materials include your log-in information (viewing instructions and technical information), CE information/instructions, the program's slides, and additional program material. Information will be posted to your account as they become available. A link to the materials is also available in your receipt for the program.

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### **LEARNING OBJECTIVES:**

At the conclusion of this webinar, participants will be able to:

1. Discuss current trends in end of life care in the nursing home
  2. Discuss barriers and facilitators to use of hospice in nursing homes
  3. Discuss positive and negative experiences working with dying patients from the perspective of nursing home staff
  4. Discuss tips for hospice providers to improve care coordination in the nursing home
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### **PROGRAM OUTLINE:**

Current trends

Steady increase in long stay patients/deaths

Low use of hospice

Concerns about cherry picking

Demonstrated outcomes of hospice in the nursing home

Family satisfaction

Pain/Sx Management

Communication

Advance Directives

Barriers to hospice use

Financial disincentives

Culture/turf

Knowledge of hospice/palliative/EOL care

Poor prognostication

Facilitators to hospice use

The surprise question

Working with Dying Patients – Perspectives of Nursing Home Staff

Negative Experiences  
Positive Experiences  
Improving Family Involvement in Caring for Nursing Home Resident  
Reaching out  
Defining care roles  
Thinking about QOL being active; looking good; food; etc  
Onsite resources (lotions, music, books, etc)  
Improving person-centeredness in the nursing home  
Diet, environment, privacy, ongoing ACP conversations, minimizing unnecessary meds  
Tips for Hospice Providers to Improve Care Coordination in the Nursing Home  
NH SWs may be allies  
Coordinate with NH to minimize unnecessary readmissions  
Provide inservices/grief support  
Expectations/responsiveness

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### **CONTINUING EDUCATION (CE) CREDITS:**

This program is valid for 1.5 hours of CE credit. The CE cost is \$7 per certificate. CE credits are available until November 14, 2017.

A complete list of board approvals for this webinar program is posted to HFA's website at [www.hospicefoundation.org](http://www.hospicefoundation.org).

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### **COURSE COMPLETION REQUIREMENTS:**

Participants must attend the entire 1.5 hour program. Partial credit is not awarded. Participants must also complete the entire CE process online, before the CE deadline of November 14, 2017. (In order to go online, attendees will need to enter in a Course Code, which is only provided at the end of the program). The online CE process includes a required evaluation form and exam. The exam must be completed at 80% or above (the exam may be re-taken, if necessary). Attendees will be able to choose the board they wish to receive credit from (from Hospice Foundation of America's list of board approvals\*) and will then be able to print their CE certificate immediately after completing all CE requirements online (on HFA's CE site at [educate.hospicefoundation.org](http://educate.hospicefoundation.org)).

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### **EXPERT PANELISTS:**

**John Cagle, MSW, PhD**, is an assistant professor at the University of Maryland-Baltimore, School of Social Work with a substantive interest in improving care at the end of life. As a translational health services researcher, his efforts have focused on identifying effective models of care and support for dying patients and their families – and implementing those models into routine clinical practice. His research is informed by nearly a decade of clinical work as a hospice social worker. Dr. Cagle completed his PhD from Virginia Commonwealth University where his dissertation thesis explored the needs and experiences of informal caregivers of advanced cancer patients.

After being awarded his doctoral degree in 2008, he trained as an NIA-funded postdoctoral fellow at the University of North Carolina at Chapel Hill, Institute on Aging as well as the University of California, San Francisco, Division of Geriatrics. His current research examines disparities in care at the end of life, psychosocial barriers to pain management, and improving palliative care outcomes in long-term care settings. His research has been supported by a number of public and private entities, including the Hospice

Foundation of America, the National Palliative Care Research Center, the John A. Hartford Foundation, the National Institute on Aging, the Agency for Healthcare Research and Quality, the National Hospice and Palliative Care Organization, and the Foundation for Care at the End of Life.

**Kathleen T. Unroe, MD, MHA**, is an Assistant Professor of Medicine at Indiana University in Indianapolis and a Research Scientist with IU Center for Aging Research and Regenstrief Institute. She is a nursing home physician – her research, clinical and policy interests are focused on improving quality of care, particularly access to palliative and end-of-life care, for long stay nursing home residents. Dr. Unroe is the co-project director of OPTIMISTIC, a 8 year \$30.3 million CMS funded demonstration project aimed at improving quality of care and reducing avoidable hospitalizations in 44 Indiana nursing homes and is the Principal Investigator of a Hartford Foundation planning grant focused on OPTIMISTIC dissemination.

#### **REVIEWER:**

**Lynda Shand, CHPN, CNE, RN, PhD**, *Associate Professor*, The College of New Rochelle

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**CE Credits for this program may only be obtained through HFA.** CE instructions will be provided to the registered contact for the organization (or to the registered individual) prior to the live air date and to attendees at the end of the program.

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#### **SPECIAL ACCOMMODATIONS FOR DISABILITY (ADA):**

This is based on individual viewing location(s). For program organizers, please post all ADA instructions when advertising the program.

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#### **CONFLICT OF INTEREST:**

Planners (Panelists and Review Committee Members) disclose no conflict of interest relative to this educational activity.

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#### **FOR QUESTIONS, COMMENTS, OR ADDRESSING GRIEVANCES**

**Please contact Hospice Foundation of America (HFA)**

#### **CONTACT INFORMATION**

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