

About HFA's Living with Grief® Program

Hospice Foundation of America's Living with Grief® Program is now in its 24th consecutive year. The program is a 2-hour video program, featuring leading experts discussing a new and timely topic each year and includes interviews with clients, patients, families and professionals. Formerly known as the National Bereavement Teleconference, the program for many years was transmitted via satellite to downlink locations throughout the U.S. With the advent of Internet technology and reliable on-demand access, the program is now available online and on DVD. The Living with Grief® Program is intended to be a group event. HFA recommends that organizations appoint a "site coordinator" responsible for advertising the program, showing the program, setting up the required a 30-minute discussion following the program for viewers to attain 2.5 CEs, and returning the CE paperwork to HFA. If you have questions about hosting the Living with Grief® Program, please contact HFA at educate@hospicefoundation.org or call us at 202-457-5811.

How Living with Grief® When Grief is Complicated Site Registration Works
Available to begin showing on April 27, 2017. Pre-orders will begin shipping in mid-March.

You may register online; by email, fax, or mail; or by phone:

Online

Select the program at hospicefoundation.org

(Direct link to registration: <https://hospicefoundation.org/HFA-Products/When-Grief-is-Complicated>)

Agree to the terms and conditions

Select whether you want to use the program

- online only OR
- online and the DVD

Add your program selection to your shopping cart. When ready to pay, click "Checkout" to complete your order and pay by credit card (HFA accepts MC, Visa, Amex).

By email, fax, or mail

Complete an editable PDF order form by clicking [here](#). Payment may be made by check or credit card

By phone

Call us at (202) 457-5811 to order and pay by credit card.

What's Next?

Upon completion of your order, you will receive a confirmation email and have immediate access to available program materials through your online account. A program packet with additional materials will be shipped to the shipping address of ALL registered sites, including the DVD if you ordered one, and the following:

- Program Organizer Manual
- 25 Program Viewer Guides
- A poster to advertise your event
- A 150-page companion book written by experts (additional quantities may be ordered at a discount)
- Continuing education information and board approvals list

To access the program and materials online, simply:

- Log in to your account by clicking "Log In" (located to the left of the shopping cart image)
- Click "Orders/Courses"
- Click "View" next to the program name and/or materials you wish to view

Use the Program Organizer Guide and materials to plan and market your event. It is essential that program attendees receive the Program Viewer Guide, so make sure to have an ample supply for your audience.

Host the program and a discussion. You may organize your discussion as a panel discussion or group audience discussion. Provide attendees with instructions to receive their CE certificates. This information is included in the Program Viewer Guide. Return CE sign-in sheets to HFA within two weeks of your program viewing.

Please note: Online access to the program will be available on April 20 so that sites can work out any technical problems. The program should not be shown to audiences until April 27. DVDs should be tested on the same equipment you plan to use for your viewing event at least 3 business days prior to showing the program to an audience. If there is a manufacturing problem with your DVD, HFA will replace it at no charge immediately.